



Effective: July 24, 2025

## Digital.ai Agility On-Demand

Digital.ai Agility On-Demand (available in Essentials, Pro, and Premium Editions) provides Customer with a Subscription to an enterprise agile planning solution with analytics capabilities.

| Product or Service           | License Metric                                                           | Deployment |
|------------------------------|--------------------------------------------------------------------------|------------|
| Digital.ai Agility On-Demand | Per User(s)<br>(subject to the minimum number of Users specified herein) | On-Demand  |

## Product or Service Limits

| Limit Metric Type                   | Limit Metric Quantity<br>Per Edition Where Indicated                                  | Impact                                                                                                          |
|-------------------------------------|---------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| Minimum Users                       | Essentials: 125<br>Pro: 200<br>Premium: 500                                           | Licensing below the license metric is prohibited.                                                               |
| Customized Dashboards               | Essentials: 40<br>Pro: 40<br>Premium: Unlimited                                       | Customized dashboards beyond the limit metric are prohibited.                                                   |
| Number of Custom Datasets           | Premium: 100<br><br>Custom datasets are not available in Essentials and Pro editions. | Additional custom datasets beyond the limit metric are prohibited.                                              |
| Number of Data Refreshes per day    | Essentials: 1<br>Pro: 2<br>Premium: 4                                                 | Additional data refreshes beyond the limit metric are prohibited.                                               |
| Sandbox Database Refreshes per Year | Essentials: 4<br>Pro: 4<br>Premium: 4                                                 | Additional Sandbox database refreshes beyond the limit metric are prohibited.                                   |
| Historical Retention                | Essentials: 13 Months<br>Pro: 37 Months<br>Premium: 61 Month                          | Historical retention that exceeds the limit will result in the deletion of data on a first in, first out basis. |

## Snapshot Service Limits

| Limit Metric Type        | Limit Metric Quantity | Impact                                                             |
|--------------------------|-----------------------|--------------------------------------------------------------------|
| Daily Snapshot Retention | 90 Days               | Daily Snapshot Retention that exceeds the limit will result in the |



|                            |           |                                                                                                                             |
|----------------------------|-----------|-----------------------------------------------------------------------------------------------------------------------------|
|                            |           | deletion of data on a first in, first out basis                                                                             |
| Weekly Snapshot Retention  | 26 Weeks  | Weekly Snapshot Retention that exceeds the limit metric will result in the deletion of data on a first in, first out basis  |
| Monthly Snapshot Retention | 13 Months | Monthly Snapshot Retention that exceeds the limit metric will result in the deletion of data on a first in, first out basis |

## Additional Terms:

**Artificial Intelligence Features:** If the Product or Service includes features that utilize artificial intelligence (“AI Features”), Customer acknowledges that: (i) Digital.ai does not guarantee the accuracy, completeness, or reliability of any outputs generated by AI Features; (ii) Customer is solely responsible for any decisions made or actions taken based on outputs from AI Features; and (iii) Customer agrees not to use AI Features in any high-risk or critical environments where errors or inaccuracies could lead to significant harm or damage.

## Definitions:

“Historical Retention” means the retention period for Digital.ai-defined data from Customer’s Digital.ai Agility On-Demand core application database which is used to provide Customer access to customizable dashboards.

“Data Refreshes” means the number of permitted application programming interface (API) call queries to identify changes in the Digital.ai Agility On-Demand data.

“Sandbox Database Refreshes” means the number of database backup and restore operations on a non-production use instance of Customer’s edition of Agility.

“Daily Snapshot” means an end-of-day, point-in-time dataset containing Digital.ai-defined data attributes for select work items having open, active, and in-progress status during a corresponding day used for Customer self-service data analysis.

“Weekly Snapshot” means an end-of-week, point-in-time dataset containing Digital.ai-defined data attributes of select work items having open, active, and in-progress status during a corresponding week for Customer self-service data analysis.

“Monthly Snapshot” means an end-of-month, point-in-time dataset containing Digital.ai-defined data attributes of select work items having open, active, and in-progress status during a corresponding month for Customer self-service data analysis.

“Daily Snapshot Retention” is the retention period for Daily Snapshots.

“Weekly Snapshot Retention” is the retention period for Weekly Snapshots.

“Monthly Snapshot Retention” is the retention period for Monthly Snapshots.